TondeSoft Ltd
Total IT Solutions & Software Development Powerhouse
Enabling Commerce, Delivering Trust

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StoreERP

A Complete Shop & Retail Management System by TondeSoft Ltd

StoreERP is an all-in-one, cloud-ready retail management platform built to help shops and retail chains run day-to-day operations with speed, accuracy, and full visibility. From point of sale and inventory to finance, HR, customer growth, and multi-branch administration, every part of the business is brought together on a single, secure platform. The sections below outline each module available in the system and the value it brings to your business.

Main

Dashboard	A real-time overview of sales, stock, and till activity, giving management instant visibility into how the shop is performing at any moment.
Point of Sale	A fast, intuitive checkout for ringing up sales, processing payments, and printing receipts, built to keep queues moving during busy periods.
Sales History	Keeps a complete, searchable record of every past sale, making it easy to look up transactions, resolve disputes, or process returns.
Till Sessions	Tracks cash drawer opening and closing balances for each till session, with variance reporting to keep cash handling accountable.
Inventory	Tracks stock levels across the shop in real time, alerting staff before items run out and keeping stock records accurate.

Finance

Accounting	A complete accounting module covering income, expenses, and financial statements, giving owners a clear picture of business performance.
Expenses	Tracks operational expenses such as rent, utilities, and supplies, categorised for clear cost analysis.
Recurring Expenses	Automates recurring costs such as rent, subscriptions, and service fees, ensuring nothing is missed or paid late.
Purchases	Manages stock purchases and supplier orders, ensuring incoming goods are recorded accurately and costed correctly.
Fixed Assets	Tracks shop equipment, fixtures, and property, including depreciation and maintenance schedules.
Budgets & Variance	Sets departmental or category budgets and tracks actual spend against them, highlighting variances early.

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Bank Reconciliation	Matches recorded transactions against bank statements to ensure the books stay accurate and discrepancies are caught quickly.
Multi-Currency	Supports transactions and reporting in multiple currencies, useful for shops trading with international suppliers or customers.
Purchase Requisitions	Captures internal requests for stock or supplies before they become formal purchase orders, adding a layer of approval and control.

People

HR & Payroll	Manages staff records and automates salary calculations and payment processing, reducing manual payroll administration.
Attendance	Tracks staff clock-in and clock-out times, supporting accurate shift records and payroll calculations.
Sales Targets	Sets and tracks sales targets for staff or branches, helping management monitor performance against goals.

Growth

CRM & Customers	Maintains a database of customer profiles and purchase history, enabling personalised service and targeted marketing.
Quotations	Creates and tracks price quotations for customers, which can be converted into sales once approved.
Loyalty & Rewards	Rewards repeat customers with points or perks on purchases, encouraging customer retention.
Gift Cards	Issues, sells, and redeems gift cards, with balance tracking integrated directly into the point of sale.
Support Tickets	Logs and manages customer enquiries and complaints in a structured way, helping resolve issues promptly.
Reports & Analytics	Generates detailed sales, inventory, and financial reports to support informed, data-driven business decisions.
Global Reports	Consolidates reporting across all branches or locations, giving a single, unified view of overall business performance.

Operations

Spoilage & Wastage	Logs wasted, damaged, or expired stock with reasons and quantities, giving visibility into losses and opportunities to reduce them.
Refunds & Exchanges	Manages customer refunds and product exchanges, keeping sales records accurate and the process consistent.
Delivery & Dispatch	Coordinates the delivery of goods to customers, tracking status from dispatch to final delivery.
Supplier Scorecards	Tracks supplier performance on measures such as delivery time and quality, helping the shop choose and manage suppliers wisely.

Connect & AI

Mobile Money	Accepts and reconciles customer payments made through mobile money platforms, streamlining collections at checkout.
e-VAT Invoicing	Generates VAT-compliant invoices integrated with revenue authority systems, keeping tax invoicing accurate and audit-ready.
SMS & WhatsApp	Sends order confirmations, receipts, and promotional messages to customers directly via SMS and WhatsApp.
Activity Log	Records a detailed history of actions taken within the system, providing accountability and traceability across the platform.

System

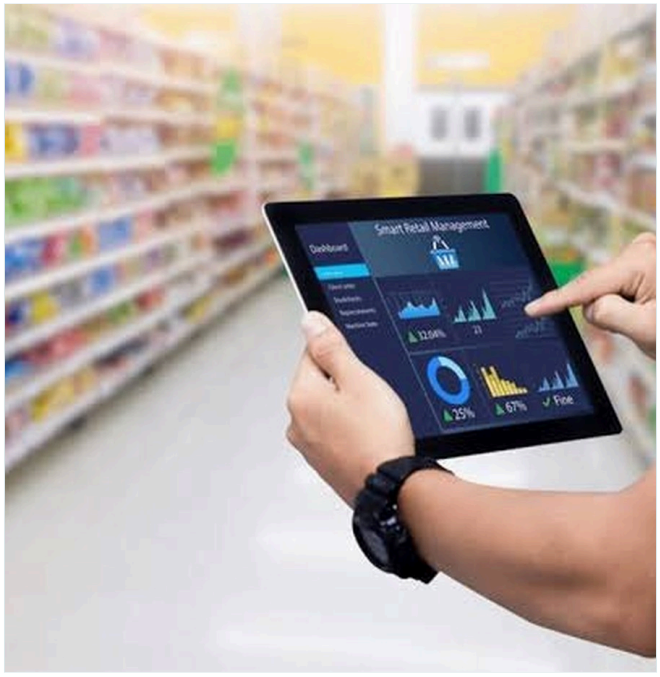
Branch Management	Manages multiple shop locations from a single system, with centralised oversight and branch-level reporting.
Settings	Customises the StoreERP system to match each business's preferences, workflows, and operational needs.
Users & Roles	Controls system access with role-based permissions, ensuring each staff member only sees and does what they are authorised to.

Why StoreERP? Every module is designed to work together, so information entered once — a sale, a stock movement, a payment — flows seamlessly across the system. The result is faster checkout, tighter cost control, and more time for management to focus on growing the business rather than paperwork.

To schedule a live demonstration of StoreERP or discuss deployment for your business, please reach out using the contact details below.

A closer look

StoreERP | Visual overview



Industry context



Product visual

BUILT AROUND YOUR OPERATIONS

StoreERP is part of the TondeSoft portfolio of practical business management solutions. The preceding catalogue outlines the functional areas and capabilities available for discussion and deployment.