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Total IT Solutions & Software Development Powerhouse
Enabling Commerce, Delivering Trust

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SecurityGuardERP

Feature Overview & Capability Guide

SecurityGuardERP is TondeSoft's dedicated enterprise resource planning system for private security companies, connecting guard workforce management, live GPS dispatch, site operations, payroll, billing, logistics and client-facing portals on one platform. The sections below outline each module available in the system and what it does for your business.

CORE & TACTICAL

1 Executive Dashboard

A real-time command centre summarising deployed guards, active sites, incidents and revenue, giving management an instant overview of the entire security operation.

2 Live GPS Radar & Dispatch

Tracks guard and patrol-vehicle locations on a live map, letting controllers dispatch the nearest available resource and verify that guards are where they should be.

PEOPLE & WORKFORCE

3 Security Guard Register

A complete digital record of every guard on your books — personal details, licences and deployment history — kept in one searchable database.

4 Administrative Staff

Manages records for office and management staff separately from field guards, covering roles, departments and reporting lines.

5 Recruitment & Vetting

Tracks applicants through recruitment and background vetting, ensuring every new guard is properly screened before deployment.

6 Training & Certification

Records training completed and certifications held by each guard, with visibility into what's expiring so compliance never lapses.

7

Leave & Disciplinary

Manages leave requests and disciplinary records for guards and staff, keeping HR processes consistent and well documented.

8

Digital Guard ID & Verify

Issues digital ID credentials that clients and supervisors can verify instantly, confirming a guard's identity and authorisation on the spot.

OPERATIONS & DEPLOYMENT

9

Clients & Contracts

Manages client accounts and service contracts, including coverage terms and renewal dates, so nothing falls through the cracks.

10

Sites, Posts & Checkpoints

Defines every guarded site, post and checkpoint, giving a structured map of where coverage is required and what each post entails.

11

Duty Rostering & Shifts

Builds and manages guard shift rosters across all sites, making it easy to plan coverage and avoid gaps or double-bookings.

12

Attendance & Timecard

Records guard clock-in and clock-out times at each post, producing accurate timecards for payroll and client billing.

13

Guard Replacements

Tracks and manages last-minute guard replacements, so a no-show or emergency never leaves a post uncovered without a record of what happened.

14

Field Supervision Logs

Logs site visits and inspections carried out by supervisors, documenting guard performance and post conditions in the field.

15

Incidents & AI Legal DAR

AI

Captures incident reports from the field and uses AI assistance to help draft legally sound Daily Activity Reports (DAR), speeding up documentation while improving consistency and accuracy.

16

Client Complaints & SLA

Logs client complaints and tracks them against service-level agreements, ensuring issues are resolved on time and contract commitments are met.

FINANCE & ACCOUNTS

17

Guard Payroll Engine

Calculates guard salaries automatically from rostered shifts and attendance records, reducing manual payroll work and payment errors.

18

Client Billing & Invoicing

Generates client invoices directly from contracted hours and services rendered, keeping billing accurate and tightly linked to actual deployment.

19

Payments & Expenses

Tracks incoming client payments and outgoing business expenses, giving a clear, up-to-date view of company cash flow.

20

Double-Entry Accounting

A full double-entry accounting engine underpins the system, ensuring every transaction is properly recorded and your books stay balanced.

LOGISTICS & ASSETS

21

Uniforms & Guard Equipment

Tracks uniforms, radios and other equipment issued to each guard, so assets are accounted for and can be recovered when a guard leaves.

22

Fleet & Patrol Vehicles

Manages patrol vehicles and fleet assets, including assignments, maintenance and usage, keeping mobile patrol operations organised.

PORTALS & MODES

23

Mobile Guard Terminal

A mobile app for guards in the field to clock in, log incidents and check duty instructions, keeping them connected to head office from any post.

24

Client Portal Experience

Gives clients secure online access to their site reports, guard schedules and invoices, improving transparency without extra phone calls or emails.

25

Reports & Analytics Center

Generates detailed operational and financial reports across guards, sites and clients, helping management track performance and plan ahead.

ADMINISTRATION & SYSTEM

26

System Users & Access

Role-based access control lets administrators define exactly what each user can see and do within the system, protecting sensitive client and guard data.

27

Settings & Multi-Branch

Configures system-wide preferences and supports multiple branches or regional offices operating from the same platform.

28

Immutable Audit Trail

Keeps a tamper-proof log of critical actions taken in the system, providing a reliable audit trail for compliance, disputes and internal review.

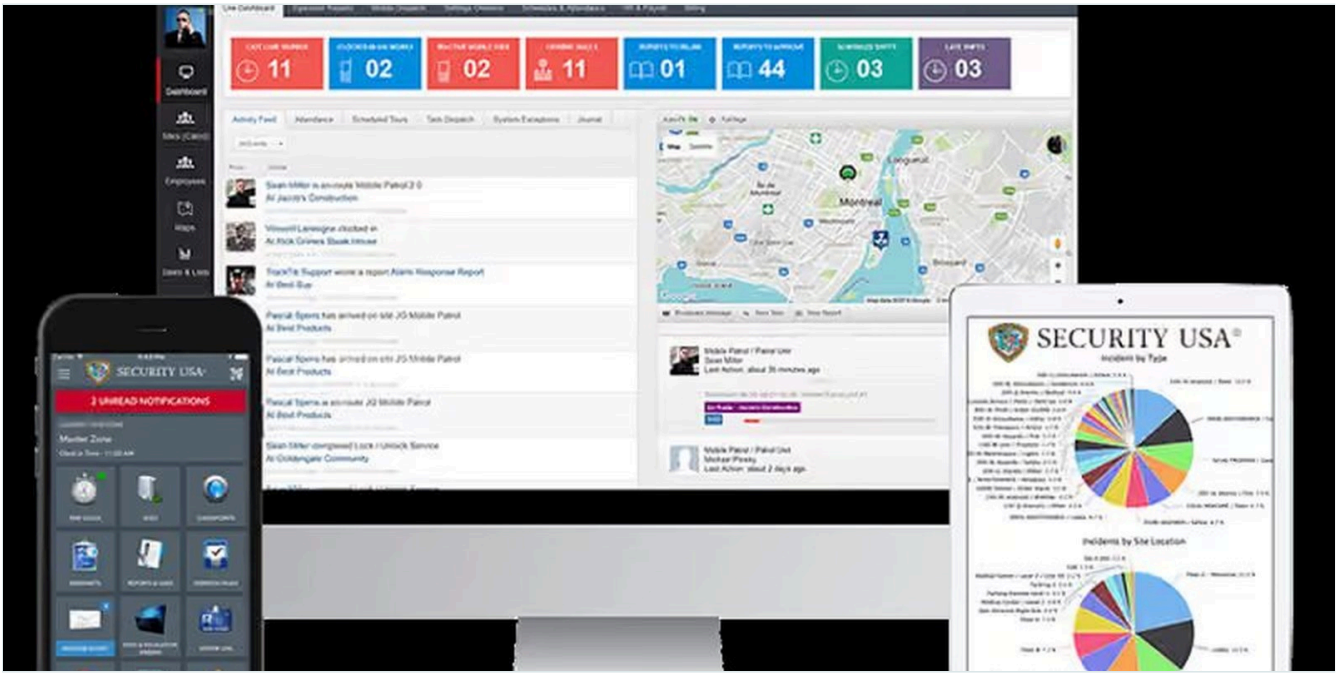
SecurityGuardERP is delivered, hosted and supported by TondeSoft Ltd, with modules that can be deployed together or rolled out in phases to match your company's pace and budget. To arrange a live demonstration or discuss a tailored implementation for your business, please reach out using the contact details below.

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A closer look

SecurityGuardERP | Visual overview



Industry / product visual

BUILT AROUND YOUR OPERATIONS

SecurityGuardERP is part of the TondeSoft portfolio of practical business management solutions. The preceding catalogue outlines the functional areas and capabilities available for discussion and deployment.