TondeSoft Ltd

Total IT Solutions & Software Development Powerhouse

Enabling Commerce, Delivering Trust

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INTRODUCING

HospitalERP

Hospital Management Information System — Feature Overview

HospitalERP is TondeSoft Ltd's flagship Hospital Management Information System — a single, integrated platform that brings together clinical care, hospital administration, finance and regulatory reporting. Built for hospitals, clinics and multi-specialty facilities, HospitalERP replaces fragmented paper- and spreadsheet-based processes with one secure, real-time system that every department can rely on. The sections below outline the core modules and features available within the platform.

Core Operations

The everyday command centre for hospital staff and management.

• **Dashboard**	A real-time, at-a-glance overview of hospital activity — patient flow, bed occupancy, revenue and key alerts — for fast, informed decision-making.
• **Appointments**	Book, reschedule and track patient appointments across departments and specialists, reducing waiting times and no-shows.
• **Follow-Up & Recall**	Automated tracking and reminders for patients due for review, follow-up visits or recall on treatment plans, improving continuity of care.

Patient Management

A complete digital record of every patient, from registration to discharge.

• **Patient Registration**	Fast, standardized capture of new patient bio-data and medical history at first contact.
• **All Patients**	A searchable master list of every patient in the system, with quick access to individual records.
• **OPD — Outpatient**	Manage outpatient consultations, queues and visit records for patients who do not require admission.
• **IPD — Inpatient**	Full inpatient workflow management, from admission through daily clinical notes to discharge.
• **Bed & Ward Management**	Live visibility of bed availability, ward occupancy and patient transfers across the facility.
• **Referral Management**	Track referrals in and out of the facility, ensuring continuity of care between providers.
• **Discharge Summary**	Generate structured, standardized discharge summaries for patients leaving the hospital's care.
• **Medical Records**	A secure, centralized electronic health record system for all clinical documentation.

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Emergency & Specialty Care

Dedicated workflows for time-critical and specialized patient categories.

• **Emergency / A&E**	Rapid triage, tracking and management of patients arriving through the Accident & Emergency unit.
• **Maternity / OB-GYN**	Specialized modules for antenatal, delivery and postnatal care management.
• **Paediatrics**	Dedicated tools for managing child patient records, growth monitoring and immunization schedules.
• **Nutrition / IMAM**	Support for nutrition assessment and Integrated Management of Acute Malnutrition (IMAM) programmes.

Clinical Services

Digitized workflows connecting diagnostic and treatment departments.

• **Laboratory**	Manage lab test requests, sample tracking and results reporting, integrated with patient records.
• **Radiology / Imaging**	Order and track imaging studies (X-ray, ultrasound, scans) and store results against patient files.
• **Pharmacy**	Manage drug inventory, dispensing, prescriptions and stock levels within a controlled pharmacy workflow.
• **Theatre / OR**	Schedule and manage operating room bookings, surgical teams and procedure records.
• **Blood Bank**	Track blood donations, stock, cross-matching and transfusions safely and traceably.
• **Physiotherapy / Rehab**	Manage rehabilitation plans, therapy sessions and patient progress tracking.

Finance & Accounting

A full accounting suite giving hospital management complete financial control.

• **Chart of Accounts**	Structured setup of all financial accounts used across the hospital's books.
• **Journal Entries**	Record and manage manual and automated accounting entries.
• **General Ledger**	The central ledger consolidating all financial transactions for reporting and audit.
• **Trial Balance**	Instantly generate trial balances to verify the accuracy of the accounting books.
• **Profit & Loss**	Automated profit and loss statements for any selected period.
• **Balance Sheet**	Real-time balance sheet reporting reflecting the hospital's financial position.
• **Cash Flow**	Track cash inflows and outflows to support liquidity planning.
• **Expenses**	Capture, categorize and approve operational expenses across departments.
• **Budget vs Actual**	Compare budgeted figures against actual performance to control spending.

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• **Fixed Assets**	Register and track hospital assets, including depreciation schedules.
• **Bank Reconciliation**	Match bank statements against internal records to keep accounts accurate.
• **Cost Centres**	Allocate and analyze costs by department or unit for better financial accountability.

Administration & HR

Tools that keep hospital operations, staff and revenue running smoothly.

• **Alert & Command Center**	A centralized hub for system-wide alerts, notifications and operational escalations.
• **Billing & Finance**	Generate patient bills, process payments and manage overall facility billing.
• **NHIS / Insurance**	Manage National Health Insurance Scheme claims and other insurance billing workflows.
• **User Management**	Control staff accounts, roles and system access permissions.
• **Payroll Management**	Process staff salaries, deductions and payslips within the system.
• **Human Resources**	Manage staff records, attendance, leave and other HR functions.

Supply Chain & Support Services

Keeping supplies, vendors and support services organized and accountable.

• **Inventory & Stores**	Track stock levels of medical and non-medical supplies across all store locations.
• **Mortuary**	Manage mortuary records, body admission/release logs and related documentation.
• **Procurement & Vendors**	Manage purchase orders, supplier records and procurement approval workflows.
• **Quality & Feedback**	Capture patient feedback and monitor quality-of-care indicators for continuous improvement.
• **Integrations Hub**	Connect HospitalERP with third-party systems and external platforms via a central integration point.
• **ALFRED AI Assistant**	An in-built AI assistant that helps staff navigate the system and retrieve information faster.

Reports, Compliance & Audit

Ensuring transparency, regulatory compliance and data-driven oversight.

• **Analytics & Reports**	Generate customizable operational, clinical and financial reports and dashboards.
• **GHS DHIMS2 Reports**	Built-in reporting aligned with Ghana Health Service's DHIMS2 requirements for regulatory submission.
• **Audit Trail**	A complete, tamper-evident log of user actions across the system for accountability and compliance.

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Specialty Clinics

A broad range of specialty modules that let HospitalERP scale to multi-specialty and referral hospitals.

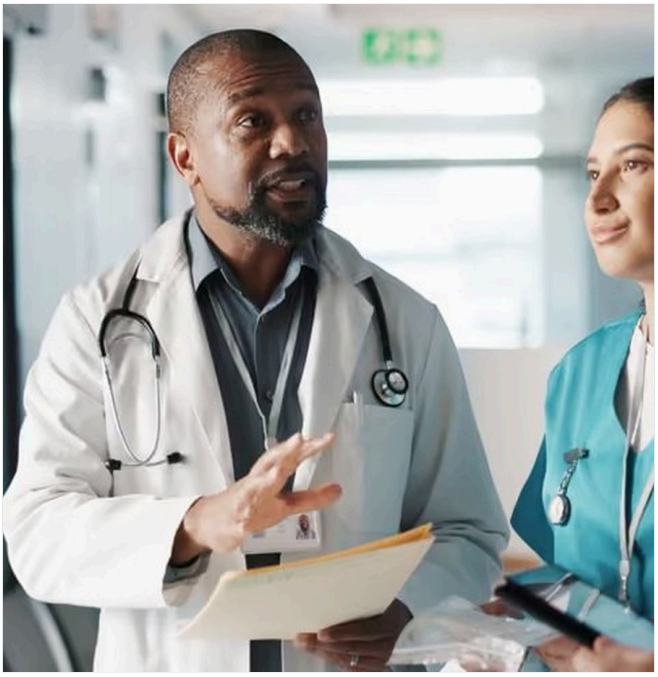
• **Infertility Care**	Dedicated records and workflow support for fertility treatment and management.
• **Family Planning**	Manage contraceptive counselling, methods dispensed and follow-up care.
• **Family Medicine**	General/family practice consultation and record management.
• **Ophthalmology**	Eye-care specific examination records and treatment tracking.
• **Ambulance Services**	Coordinate ambulance dispatch, trip logs and emergency transport records.
• **Orthopaedics**	Manage records for bone, joint and musculoskeletal care.
• **Endocrinology**	Track hormonal and metabolic disorder management, including diabetes-related care.
• **Endoscopy**	Manage endoscopic procedure scheduling, findings and reports.
• **Dentistry**	Dental examination, treatment plan and procedure record management.
• **Renal / Nephrology**	Support for kidney care, including dialysis and related treatment tracking.
• **Oncology**	Manage cancer patient treatment plans, chemotherapy schedules and follow-up.
• **Dermatology**	Skin condition diagnosis and treatment record management.
• **Psychiatry**	Mental health assessment, treatment planning and confidential record management.
• **Gynecology**	Women's reproductive health examination and treatment tracking.
• **Hematology**	Manage blood disorder diagnostics and treatment records.
• **DNA Services**	Support for DNA testing requests, sample tracking and results management.
• **Heart Diseases**	Cardiac condition monitoring and treatment record management.
• **Stroke Treatment**	Specialized workflow for stroke diagnosis, treatment and rehabilitation tracking.
• **BP Treatment**	Blood pressure monitoring and hypertension management records.
• **Diabetes**	Diabetes screening, monitoring and long-term care management.

HospitalERP is continually enhanced by TondeSoft Ltd to meet evolving clinical, financial and regulatory needs — including full alignment with Ghana Health Service DHIMS2 reporting and NHIS claims processes. To schedule a demonstration or discuss a deployment tailored to your facility, reach us on 0539228215 (call) or 0275498774 (WhatsApp), via facebook.com/tondesoft, or visit tondesoft.com.

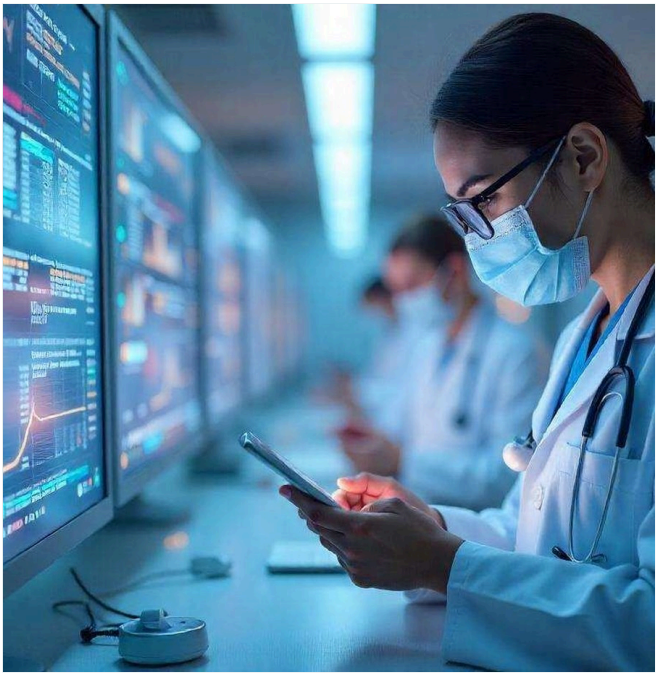
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A closer look

HospitalERP | Visual overview



Industry context



Product visual

BUILT AROUND YOUR OPERATIONS

HospitalERP is part of the TondeSoft portfolio of practical business management solutions. The preceding catalogue outlines the functional areas and capabilities available for discussion and deployment.