**TondeSoft Ltd**
*Total IT Solutions & Software Development Powerhouse*
Enabling Commerce, Delivering Trust

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# HerbalLinkERP

*A Complete Clinic & Pharmacy Management System by TondeSoft Ltd*

HerbalLinkERP is an all-in-one, cloud-ready clinic and pharmacy management platform built to help herbal and conventional healthcare facilities of any size run their practice with the same discipline, visibility, and efficiency as a modern organisation. From patient records, consultations, and diagnostics to pharmacy sales, stock, billing, payroll, and administration, every department of the facility is brought together on a single, secure platform. The sections below outline each module available in the system and the value it brings to your practice.

## Clinical Operations

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| **Executive Dashboard** | A real-time command centre giving clinic leadership an at-a-glance view of patient flow, consultations, sales, stock alerts, and branch activity, so key decisions are always backed by current data. |
| **Reception & Triage Queue** | Registers arriving patients and manages the live waiting queue, prioritising cases by urgency so patients are directed to the right provider without delay. |
| **Patients & HIPAA EMR** | A secure electronic medical record for every patient, covering personal details, history, allergies, and visits, with privacy-conscious, role-based access to sensitive health information. |
| **Consultations & SOAP Notes** | Guides providers through structured consultations using the SOAP format (Subjective, Objective, Assessment, Plan), capturing diagnoses, treatment plans, and prescriptions in one place. |
| **Patients Vitals Checks** | Records blood pressure, temperature, pulse, weight, and other vital signs at each visit, with summary indicators and history so changes in a patient's condition are easy to spot. |
| **Lab Service** | Manages laboratory requests from order to result: sample tracking, result entry against defined parameters, and printable lab report cards for the patient and provider. |
| **Scan Service** | Handles imaging and scan requests, results, and reports, keeping every scan linked to the patient's record and consultation. |
| **Diagnostic Services Catalogue** | A central catalogue of laboratory tests and scans with their parameters and pricing, ensuring requests, results, and billing all draw from one consistent list. |
| **Formulations & Recipes** | Documents herbal formulations and recipes, including ingredients, preparation, and usage guidance, so tried-and-tested remedies are standardised and easy to reuse. |
| **Remote Monitoring (RPM)** | Supports follow-up of patients outside the clinic through remotely reported readings, helping providers track progress and respond early to concerns. |

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| **Multi-Provider Collaboration** | Lets doctors, nurses, laboratory staff, and pharmacists work together on a patient's care, sharing relevant information across the team. |
| **Secure Patient Messaging** | Provides a private channel for communication between the clinic and its patients, keeping follow-ups and enquiries within the system. |

## Pharmacy & Logistics

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| **Pharmacy POS & Sales** | A fast point-of-sale for pharmacy and herbal product sales, with receipts, sales history, and returns, all feeding directly into stock and accounting. |
| **Stock & Expiry Surveillance** | Tracks stock levels across the clinic and pharmacy and monitors expiry dates, flagging low stock and soon-to-expire items to reduce waste and stock-outs. |
| **Suppliers & Procurement** | Maintains supplier records and manages purchase orders and goods received, keeping purchasing organised from order through to delivery into stock. |
| **Location / Branch Management** | Coordinates multiple branches or locations from one system, giving central oversight while each location manages its own stock, sales, and records. |
| **Commercial Customers** | Manages wholesale and credit customers, their sales orders and account balances, with customer statements and payments tracked against each account. |

## Finance & Administration

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| **Billing & Insurance Claims** | Produces patient bills for consultations, services, and products, and manages insurance claims so payments are tracked from invoice to settlement. |
| **Accounting & Reconciliation** | A full accounting suite covering income, expenditure, and financial reporting, with reconciliation to keep the clinic's finances transparent and audit-ready. |
| **Operating Expenses** | Records and categorises day-to-day running costs, giving a clear picture of where money is spent and how it affects profitability. |
| **HR & Ghana SSNIT Payroll** | Manages staff records and payroll with Ghana SSNIT contributions built in, bringing compliant, standard HR practice to clinic administration. |
| **Users & Permissions** | Controls system access with role-based permissions, ensuring each staff member only sees and does what they are authorised to. |
| **Executive Analytics & Audit** | Generates detailed reports and visual analytics across clinical, pharmacy, and financial activity, with an audit trail to support accountability and informed decisions. |
| **Database Purge & Reset** | Administrative tools for clearing test or outdated data and resetting the system when going live, restricted to authorised administrators. |

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| **Clinic Organization Settings** | Configures core organisational details, such as clinic information, branch details, and system-wide defaults, to match each clinic's workflows. |

**Why HerbalLinkERP?** Every module is designed to work together, so information entered once — a new patient, a lab request, a pharmacy sale — flows seamlessly across the system into stock, billing, and accounting. The result is less paperwork, fewer errors, and more time for your team to focus on patient care rather than administration.

To schedule a live demonstration of HerbalLinkERP or discuss deployment for your clinic or pharmacy, please reach out using the contact details below.

# A closer look

HerbalLinkERP | Visual overview




**Industry context**



**Product visual**

### BUILT AROUND YOUR OPERATIONS

HerbalLinkERP is part of the TondeSoft portfolio of practical business management solutions. The preceding catalogue outlines the functional areas and capabilities available for discussion and deployment.